

#### **Electrostatic Risk**

Decisions Under Uncertainty

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## **Presentation Outline**



- 1. Introduction
- 2. The Monty Hall Problem
- 3. Basic Risk Assessment
- 4. Risk Segmentation
- 5. Conclusion

## 1. Introduction



- It has been estimated that \$84 billion per year goes to corporate costs associated with ESD\*.
- It has been estimated that average product loss to ESD is 8-33%\*.
- Why are corporations absorbing this amount of continual risk?

\*source ESDA

#### Introduction

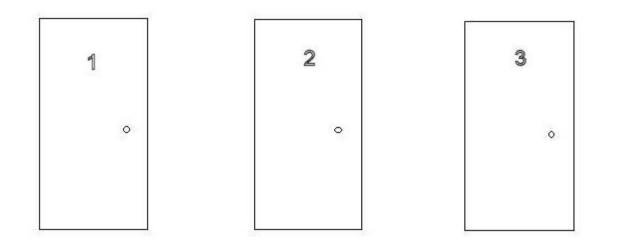




- Utility theory has an extensive literature on how humans make decisions about gain and loss differently.
- Everyone makes decisions based upon informal probability assessments every day for almost every activity.
- Unfortunately, critical decisions are often dealt with informally as well.
- In addition, many decisions are subject to competition for resources or just plain inattention.



## Novx



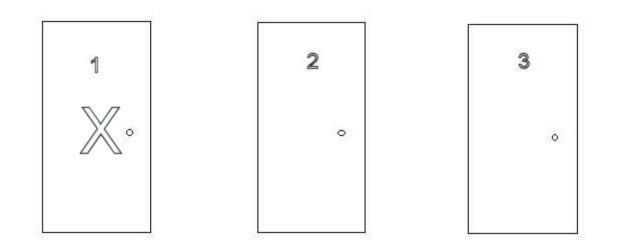
2. The Monty Hall Problem

#### Brand new car or brand new goat?

#### Decision Time



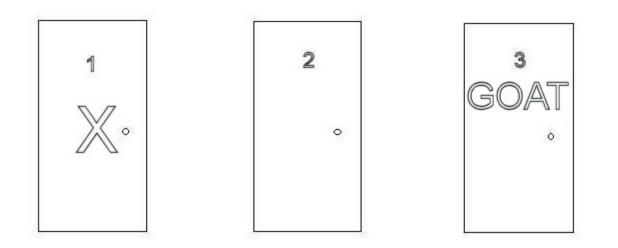




Let's say you choose Door #1...



#### More Decisions...



Monty shows a goat behind door #3 and asks if you would like to choose again...?

#### And the winner is...



If you chose again, you probably chose correctly!

When you *initially* chose door #1, you had a 1/3 chance of guessing correctly and a 2/3 chance of guessing incorrectly.

By choosing again, the odds are in your favor *granting that* you probably chose wrongly to start with.

#### 3. Basic Risk Assessment

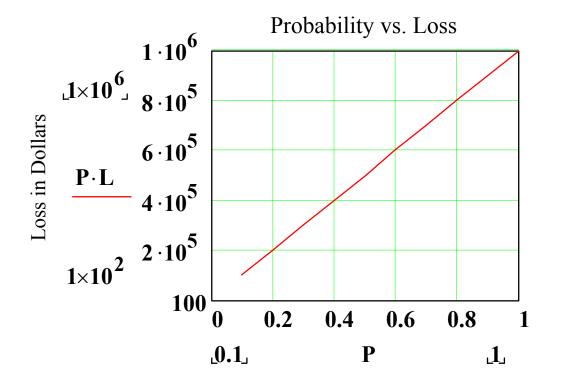


- Formal risk is usually defined as the probability of an event or condition and the expected consequences:
  R<sub>isk</sub> = P<sub>robability</sub> x C<sub>onsequences</sub> T<sub>otal</sub>R<sub>isk</sub> = sum of R<sub>isks</sub>
- Typically, expected consequences are characterized as functions of gain or loss.
- The basic mathematics is fairly straightforward.
- However, the determination of event probability and consequence values can be quite challenging.

#### **Basic Risk**

## Risk = Prob x Loss





Probability of Event

#### **Determining Probabilities**



• Probability of electrostatic problems in your manufacturing process?

- addressed with an ESC program, yield data, FA...

- Probability that defective product is being shipped?
  addressed with inspection/quality control programs
- Probability that defective product will cause significant after-manufacturing losses, etc.?

- varies by product type and customer expectation

#### Gambler's Fallacy





- People are prone to the belief that events are naturally spaced by their probability frequency.
- This fallacy appears in gambling as the belief that events are more or less likely to occur than they are.
- Example: Fair coin toss

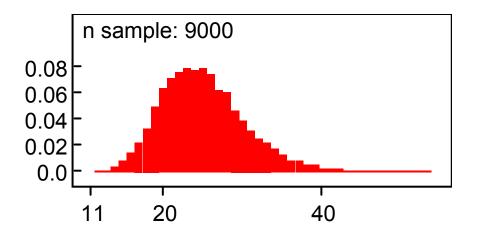
It is possible to flip 9 heads in a row, even though we know that the probability is 0.5 for heads, and 0.5 for tails.

#### **Coin Toss Probability**





- Example: How many times do you have to flip a coin to get 10 heads?
- A Binomial probability at 0.5 is 25 times, but with a credible interval of 18 to 34 times.



#### **Finding Loss Utilities**



- Calculating manufacturing loss (materials, time lost, sales, etc.)
- Calculate *yield loss* from product testing (failure rates)
- Estimated loss for rare events (what if scenarios)
- Total loss summed across all risks

## 3. Risk Segmentation



Risk, and the decisions associated with it, are distributed across any organization:

- manufacturing processes
- quality control (or lack thereof)
- management decision process
- sales/marketing
- unforeseen events
- unlikely events

#### Manufacturing ESD Risk

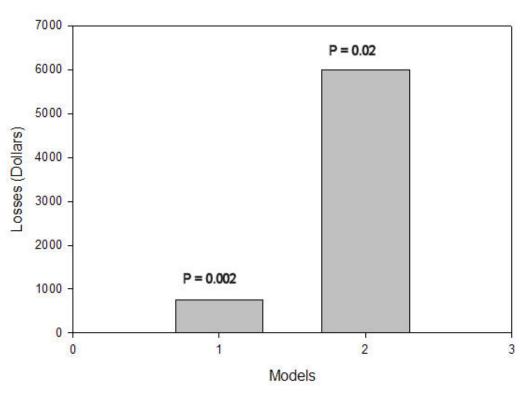


#### Failures:

Model 1, 25/10000 Model 2, 200/10000

Loss is \$30 for all costs associated per failure.

Failure rate assumes complete testing of all devices.



Manufacturing ESD Losses



#### After-Manufacturing Risk

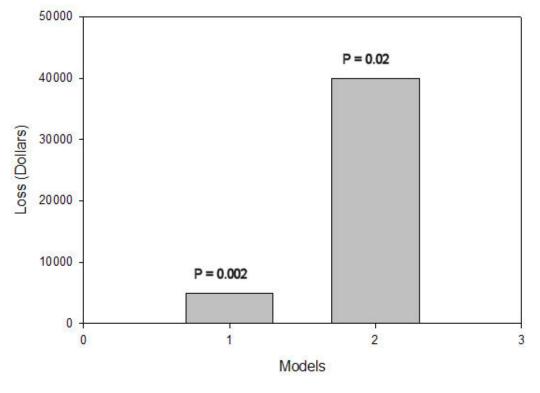


# Same device failure models.

Loss is now greater and calculated at \$200 per failed device.

Some products have enormous loss potential.

## After-Manufacturing ESD Failure



#### **Decision Competition**



You have \$100k in your engineering budget:

- 1) Do you use it to create/enhance an ESC program?
- 2) Do you use it for other projects?
- 3) You think you know your risk probabilities...
- 4) You have several estimated loss models, including a worst-case scenario...

#### **Decision Scenario #1**





a) You think there is a 95% chance that the money is better spent on non-ESC expenditures:
 P(0.95) x \$100k = \$95k Gain

b) You think that the chance of ESD losses are <5% and would be limited to about \$100k.</li>
 P(0.05) x \$100k = \$5k Loss

*Risk* = (0.95 x 100*k*) + (0.05 x 100*k*) = \$90*k* Gain

#### Decision Scenario #2





a) You think there is a 95% chance that the money is better spent on non-ESC expenditures:
 P(0.95) x \$100k = \$95k Gain

b) You think that the chance of ESD losses are <5% and would be limited to about \$4M.</li>
 P(0.05) x \$10M = \$200k Loss

*Risk* = (0.95 x 100*k*) + (0.05 x 4*M*) = \$105*k* Loss

#### Catastrophic Risk



- Most ESD risks don't make it very far into the catastrophic loss category (with several exceptions\*).
- If you run the normal calculation for a very small probability and a very large loss, you have to be careful.
- Example: \$100M potential loss x P(0.001) = \$100K Loss
- These scenario-based loss estimates are actually better modeled as threshold functions. If the event happens, the full loss is expected.

\*semiconductor reticles

#### A Decision Hero





Col. Stanislav Petrov, Soviet Missile Command, Moscow

September 26, 1983, 12:04pm...

At the height of the Cold War...

His decision under uncertainty and extreme stress is quite possibly the reason we are all here today.

#### 5. Conclusion



- Formal risk analysis leads to better decisions.
- If you control the probabilities for electrostatic variables, you control the risks.
- Even though rare events seem distant, they do occur.
- The risk is yours...

Thank you.